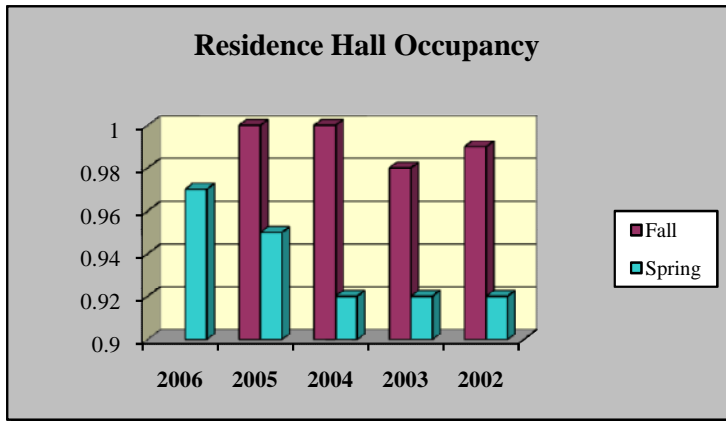


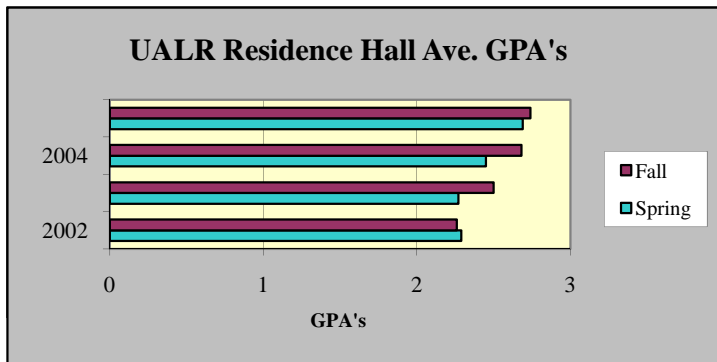
Student Development Office of Student Housing

Educational & Student Services

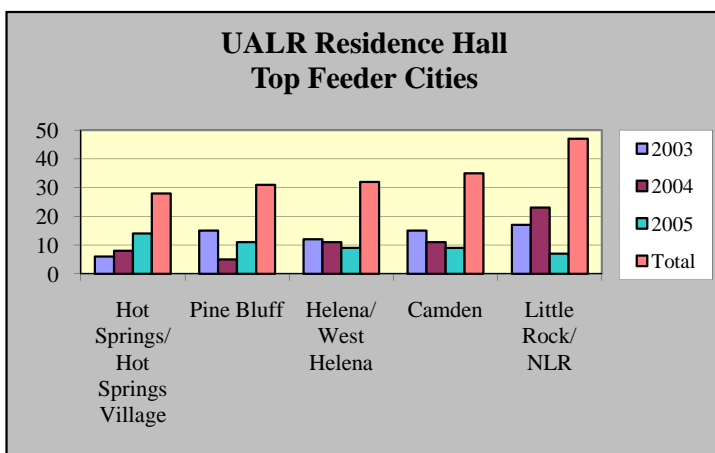
Meeting Institutional Challenges



Residence hall occupancy stays above 90% in the fall and spring



Resident GPA's have steadily increased over the last four years, from an average of 2.28 in 2002 to an average of 2.72 in 2005, which outpaced the campus average of 2.69.



17% of the students in the residence hall earned a 3.5 or better GPA in the Fall semester, 2005

Little Rock/North Little Rock is the top feeder city for the UALR residence hall, enrolling 47 residents in the last three years

2005-2006

Student Development Office of Student Housing

Educational & Student Services

Enhancing Quality of Campus Life

- ◆ Focus groups yielded input on new housing.
- ◆ Seventy two community builders and twenty one educational programs were presented in the residence hall.
- ◆ Implemented electronic housing applications with the ability to accept on-line housing deposits.
- ◆ RHA Sponsored events raised \$600 for Project Hero.
- ◆ The Oscar Party and year-end residence hall leadership banquet were noteworthy programs. Trojan Bux were used at the auction which featured a television, electronic games, and gift cards.
- ◆ Upgraded internet switches in the residence hall to improve connectivity, and replaced all the computers in the lab.

Facilitated 91 programs with
1,618 in attendance

On-line housing applications and
electronic deposit payments
available

"Trojan Bux" initiative motivated
students toward responsible
citizen behavior

1

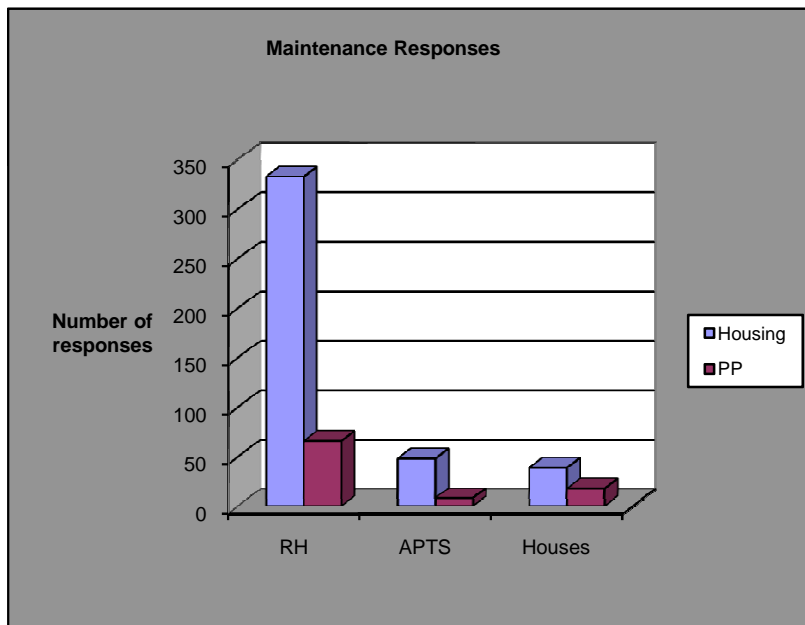
Student Development Office of Student Housing

Educational & Student Services

Noteworthy Unit Activities

- ◆ Hired a Graduate Assistant to promote and market the new housing.
- ◆ Provided housing for two Katrina hurricane victim families.
- ◆ Housing staff resolved 420 (82%) of the 512 work requests submitted for the residence hall, apartments, and rental houses.
- ◆ Tri Delta Sorority lost its charter and subsequently vacated their UALR rental property.
- ◆ Resident Cole Avant was killed in a car crash. Housing assisted with the campus memorial.
- ◆ Pi Phi Sorority moved into UALR rental housing after extensive renovations related to code compliance.
- ◆ Transferred management of two rental houses to Physical Plant, in which their on-call employees reside.

New graduate assistant markets housing



Housing staff resolves 82% of maintenance calls in house

- ◆ Housing was selected as one of the first departments to convert its web site to the new UALR standard.
- ◆ Added two new summer groups: Joe Foley's Basketball Camps, and Rooted In Community Heifer International group.

1

2005-2006

Student Development Office of Student Housing

Educational & Student Services

Challenges and Opportunities

- ◆ ESS Audit provided opportunity for review and enhancements to fiscal procedures.
- ◆ Housing intervened several times to assist residents whose computers had been redirected for suspected security violations.
- ◆ Management of pedestrian and vehicle traffic including summer and conference housing in construction zone created challenges.
- ◆ Construction has resulted in cable, phone, data, water and electric outages for the residence hall and Housing Office.
- ◆ Automobile theft and vandalism in lots 12 and 15 skyrocketed prompting additional night security patrols of housing buildings and parking lots.
- ◆ Judicial incidents included a fight at University Court Apartments, an underage alcohol violation, and an internet solicitation computer use violation. There were also a few incidents of theft at the construction site.
- ◆ Planning facility improvements during year-round occupancy is challenging, however several projects were completed including replacing all exit signs and stripping/waxing all tile floors in the residence hall.
- ◆ Lost two Resident Assistants due to military activations.

ESS Audit prompts review of procedures

Construction challenges continued

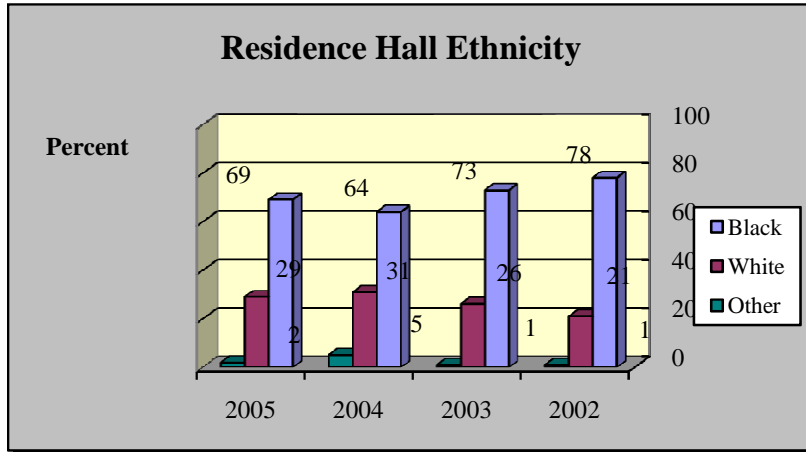
Incidents of automobile theft and vandalism skyrocketed

1

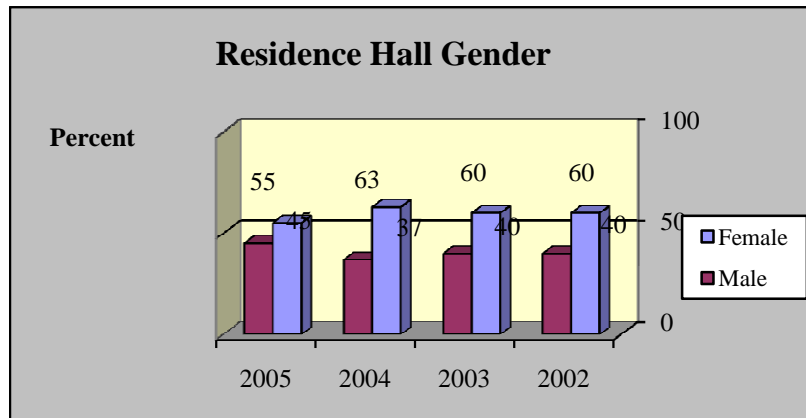
Student Development Office of Student Housing

Educational & Student Services

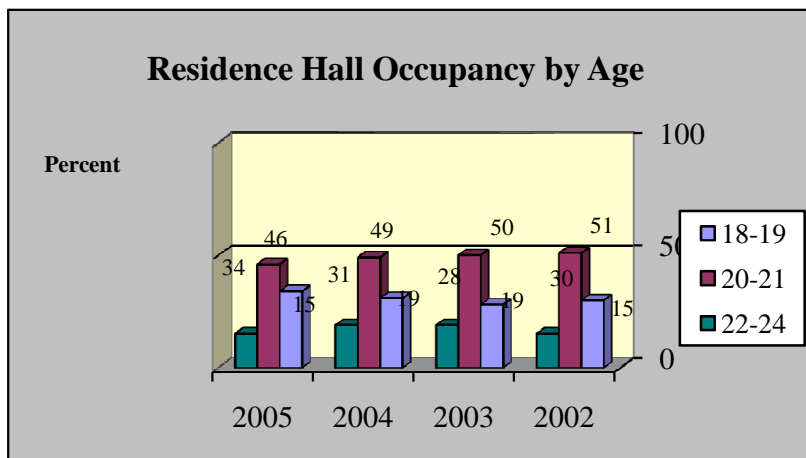
Trends and Implications



Black students represent the predominant ethnicity in the residence hall



The gender balance in the residence hall closely mirrors that of the campus



Most students in the residence hall are 20-21 years of age

I